

UNIT TERMINAL OBJECTIVE

- 3-4 At the end of this unit, the paramedic student will be able to apply a process of clinical decision making to use the assessment findings to help form a field impression.

COGNITIVE OBJECTIVES

At the end of this unit, the paramedic student will be able to:

- 3-4.1 Compare the factors influencing medical care in the out-of-hospital environment to other medical settings. (C-2)
- 3-4.2 Differentiate between critical life-threatening, potentially life-threatening, and non life-threatening patient presentations. (C-3)
- 3-4.3 Evaluate the benefits and shortfalls of protocols, standing orders and patient care algorithms. (C-3)
- 3-4.4 Define the components, stages and sequences of the critical thinking process for paramedics. (C-1)
- 3-4.5 Apply the fundamental elements of critical thinking for paramedics. (C-2)
- 3-4.6 Describe the effects of the “fight or flight” response and the positive and negative effects on a paramedic’s decision making. (C-1)
- 3-4.7 Summarize the “six Rs” of putting it all together: Read the patient, Read the scene, React, Reevaluate, Revise the management plan, Review performance. (C-1)

AFFECTIVE OBJECTIVES

At the end of this unit, the paramedic student will be able to:

- 3-4.8 Defend the position that clinical decision making is the cornerstone of effective paramedic practice. (A-3)
- 3-4.9 Practice facilitating behaviors when thinking under pressure. (A-1)

PSYCHOMOTOR OBJECTIVES

None identified for this unit.

DECLARATIVE

- I. Introduction and key concepts
 - A. The cornerstones of effective paramedic practice
 - 1. Gathering, evaluating, and synthesizing information
 - 2. Developing and implementing appropriate patient management plans
 - 3. Applying judgment and exercising independent decision making
 - 4. Thinking and working effectively under pressure
 - B. The out-of-hospital environment
 - 1. Unlike other environments where medical care is traditionally rendered
 - 2. Unique, heavily influenced by factors that don't exist in other medical settings
 - C. The spectrum of patient care in out-of-hospital care in the out-of-hospital setting
 - 1. Obvious, critical life-threats
 - a. Major, multi-system trauma
 - b. Devastating single system trauma
 - c. End stage disease presentations
 - d. Acute presentations of chronic conditions
 - 2. Potential life-threats
 - a. Serious, multi-system trauma
 - b. Multiple disease etiologies
 - 3. Non life-threatening presentations
 - D. Providing guidance and authority for paramedic action and treatments
 - 1. Protocols, standing orders, and patient care algorithms
 - a. Can clearly define and outline performance parameters
 - b. Promote a standardized approach
 - 2. Limitations of protocols, standing orders and patient care algorithms
 - a. Only addresses "classic" patient presentations
 - (1) Non-specific patient complaints don't follow model
 - (2) Limited clarity of presenting patient problems
 - b. Don't speak to multiple disease etiologies
 - c. Don't speak to multiple treatment modalities
 - d. Promotes linear thinking, "cookbook medicine"
- II. Components, stages, and sequence of critical thinking process for paramedics
 - A. Concept formation
 - 1. MOI/ scene assessment
 - 2. Initial assessment and physical examination
 - 3. Chief complaint
 - 4. Patient history
 - 5. Patient affect
 - 6. Diagnostic tests
 - B. Data interpretation
 - 1. Data gathered
 - 2. Paramedic knowledge of anatomy and physiology, and pathophysiology
 - 3. Paramedic attitude
 - 4. Previous experience base of the paramedic
 - C. Application of principle
 - 1. Field impression/ working diagnosis

- 2. Protocols/ standing orders
 - 3. Treatment/ intervention
 - D. Evaluation
 - 1. Reassessment of patient
 - 2. Reflection in action
 - 3. Revision of impression
 - 4. Protocol/ standing orders
 - 5. Revision of treatment/ intervention
 - E. Reflection on action
 - 1. Run critique
 - 2. Addition to/ modification of experience base of the paramedic
- III. Fundamental elements of critical thinking for paramedics
 - A. Adequate fund of knowledge
 - B. Ability to focus on specific and multiple elements of data
 - C. Ability to gather and organize data and form concepts
 - D. Ability to identify and deal with medical ambiguity
 - E. Ability to differentiate between relevant and irrelevant data
 - F. Ability to analyze and compare similar situations
 - G. Ability to recall contrary situations
 - H. Ability to articulate decision making reasoning and construct arguments
- IV. Considerations with field application of assessment based patient management
 - A. The patient acuity spectrum
 - 1. EMS is activated for countless reasons
 - 2. Few out-of-hospital calls constitute true life-threatening emergencies
 - a. Minor medical and traumatic events require little critical thinking and have relatively easy decision making
 - b. Patients with obvious life-threats pose limited critical thinking challenges
 - c. Patients who fall on the acuity spectrum between minor and life-threatening pose the greatest critical thinking challenge
 - B. Thinking under pressure
 - 1. Hormonal influence i.e. "fight or flight" response impacts paramedic decision making both positively and negatively
 - a. Enhanced visual and auditory acuity
 - b. Improved reflexes and muscle strength
 - c. Impaired critical thinking skills
 - d. Diminished concentration and assessment ability
 - 2. Mental conditioning is the key to effective performance under pressure
 - a. Skills learned at a pseudo-instinctive performance level
 - b. Automatic response for technical treatment requirements
 - C. Mental checklist for thinking under pressure
 - 1. Stop and think
 - 2. Scan the situation
 - 3. Decide and act
 - 4. Maintain clear, concise control
 - 5. Regularly and continually reevaluate the patient
 - D. Facilitating behaviors

1. Stay calm, don't panic
 2. Assume and plan for the worst; err on the side of the patient
 3. Maintain a systematic assessment pattern
 4. Balance analysis, data processing and decision making styles
 - a. Situation analysis styles - reflective versus impulsive
 - b. Data processing styles - divergent versus convergent
 - c. Decision making styles - anticipatory versus reactive
- E. Situation awareness
1. Reading the scene
 2. Reading the patient
- F. Putting it all together - "the six Rs"
1. Read the patient
 - a. Observe the patient
 - (1) Level of responsiveness/ consciousness
 - (2) Skin color
 - (3) Position and location of patient - obvious deformity or asymmetry
 - b. Talk to the patient
 - (1) Determine the chief complaint
 - (2) New problem or worsening of preexisting condition?
 - c. Touch the patient
 - (1) Skin temperature and moisture
 - (2) Pulse rate, strength, and regularity
 - d. Auscultate the patient
 - (1) Identify problems with the lower airway
 - (2) Identify problems with the upper airway
 - e. Status of ABCs - identifying life-threats
 - f. Complete and accurate set of vital signs
 - (1) Use as triage tool to estimate severity
 - (2) Can assist in identifying the majority of life threatening conditions
 - (3) Influenced by patient age, underlying physical and medical conditions, and current medications
 2. Read the scene
 - a. General environmental conditions
 - b. Evaluate immediate surroundings
 - c. Mechanism of injury
 3. React
 - a. Address life-threats in the order they are found
 - b. Determine the most common and statistically probable cause that fits the patient's initial presentation
 - c. Consider the most serious condition that fits the patient's initial presentation
 - d. If a clear medical problem is elusive, treat based on presenting signs and symptoms
 4. Reevaluate
 - a. Focused and detailed assessment
 - b. Response to initial management/ interventions
 - c. Discovery of less obvious problems
 5. Revise management plan
 6. Review performance at run critique